

**From:** [Jamie Lawson](#)  
**Subject:** FW: Voluntary Recall of Certain Over-the-Counter Drugs and Medical Devices (Family Dollar Stores)  
**Date:** Wednesday, October 11, 2023 10:38:13 AM

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**Subject:** Voluntary Recall of Certain Over-the-Counter Drugs and Medical Devices (Family Dollar Stores)



**Company Announcement Date:**

October 05, 2023

**FDA Publish Date:**

October 10, 2023

**Product Type:**

Drugs  
Medical Devices

**Reason for Announcement:**

Products were stored outside of labeled temperature requirements

**Company Name:**

Family Dollar

**Brand Name:**

Multiple brands

**Product Description:**

Over-the-Counter Drug and Medical Device products

## Company Announcement

**Family Dollar is initiating a voluntary retail-level product recall of certain over-the-counter drugs and medical devices regulated by the U.S. Food and Drug Administration (FDA).** These items were stored outside of labeled temperature requirements by Family Dollar and inadvertently shipped to certain stores on or around June 1, 2023 through September 21, 2023. These items were sold at those stores between June 1, 2023 and October 4, 2023.

To date, Family Dollar has not received any consumer complaints or reports of illness related to this voluntary recall. This recall is being conducted out of an abundance of caution.

A link to a **List of Recall Products** can be found below. This recall goes to the retail store level. Not all of the products listed were sent to all stores.

Family Dollar has notified its affected stores asking them to check their stock immediately and to quarantine and discontinue the sale of any affected product. Customers who purchased affected product may return such product to the Family Dollar store where they were purchased without receipt. **This recall only applies to the following 23 states as no Family Dollar stores in any of the other states received any products subject to this recall: AL, AR, AZ, CA, CO, FL, GA, ID, KS, LA, MS, MT, ND, NE, NM, NV, OK, OR, SD, TX, UT, WA, and WY.**

Customers with questions regarding this recall may contact Family Dollar Customer Service at 844-636-7687 between 9 a.m. and 5 p.m. EST. Customers should contact their physician or health care provider if they have experienced any problems that may be related to using these products.

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program either online, by regular mail or by fax.

- Complete and submit the report [Online](#)
- Regular Mail or Fax: [Download form](#) or call 1- 800-332-1088 to request a reporting form, then complete and return to the address on the pre-addressed form, or submit by fax to 1-800-FDA-0178

[List of Recall Products](#)

[https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts/voluntary-recall-certain-over-counter-drugs-and-medical-devices?utm\\_medium=email&utm\\_source=govdelivery](https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts/voluntary-recall-certain-over-counter-drugs-and-medical-devices?utm_medium=email&utm_source=govdelivery)

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- \* We believe that none of the product being recalled were processed or offered through the national office
  - \* We strongly encourage you to notify your agencies within one business day from receipt of this notice.
  - \* ALL cased and uncased inventories, both at the member level and agency level, need to be checked. This product may have entered member and agency warehouses through salvage, local donations, TEFAP, local purchases, retail pickups, food drives, or other avenues.
  - \* For additional local details, please contact the Health Department(s) for the area(s) your food bank serves.

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#### **About Feeding America Recall Notices**

The Feeding America national office issues notifications of all national Class I and II recalls--those involving a health hazard situation in which there is reasonable probability that eating the food will cause health problems or death--and other recalls that may affect the safety of food supplied to network members.

The national office strongly encourages all member product solicitors, operations managers, and others involved in food and grocery distribution to regularly consult resources provided by the United States Food and Drug Administration (FDA) at <http://www.fda.gov/opacom/7alerts.html>, and the United States Department of Agriculture (USDA) at [http://www.fsis.usda.gov/Fsis\\_Recalls/index.asp](http://www.fsis.usda.gov/Fsis_Recalls/index.asp). Additionally, members can often receive information on national, state, and local recalls by contacting their local health departments.

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